



Repetitive Invoicing and Service Calls

Repetitive Invoicing and Service Calls drastically improves efficiency across regular tasks

Does your business need to generate regular invoices and service jobs for customers on an on-going basis?

Repetitive Invoicing and Service Calls enhances the core SAP system, allowing users to create service calls on a recurring basis while also catering for simple management of the billing processes associated with providing those services.

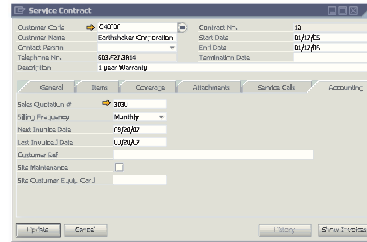


Repetitive Invoicing and Service Calls is tightly integrated with Job Costing for SAP Business One, providing an end-to-end service management and job costing solution.

Repetitive Invoicing

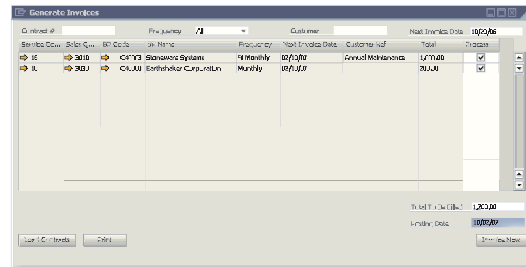
The template driven Repetitive Invoicing system makes billing your customers a fixed amount for services on a regular basis extremely simple, while remaining flexible enough to support a wide range of business scenarios, such as:

- Monthly service or support contract fees
- Annual license or membership fees
- A regular service provided to hundreds of customers simultaneously



Billing Contract

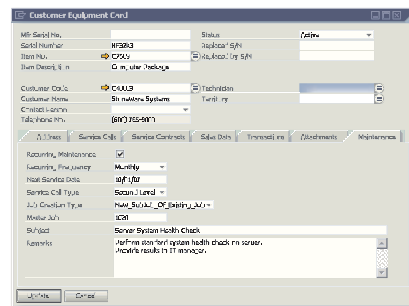
Repetitive invoicing is a breeze, with options including daily, weekly, monthly or annual invoicing. A complete invoice history is recorded for each customer and can be easily accessed for historic reporting and re-printing. The easy-to-use invoicing system shows the user a list of all invoicing due for creation, which can then be completed with the push of a button.



Repetitive Invoice Processing

Repetitive Service Calls

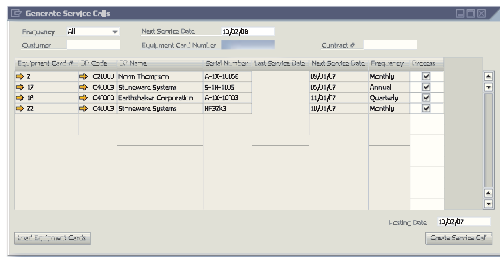
The template driven Repetitive Service system makes short work of generating repeat service calls, automatically assigning them to your staff for action.



Repetitive Maintenance Setup



Like invoices, service calls can be created with different frequency options, including daily, weekly, monthly or as required by the customer. The item being serviced is tracked through the service process for historical analysis in SAP Business One.



Repetitive Service Call Processing

Repetitive Site Maintenance

Repetitive Invoicing and Service Calls enables efficient scheduling of site maintenance service jobs and activities for items owned by your customer. For historical service and billing analysis, items owned by the customer and serviced under the Site Maintenance Agreement are tracked and reported on with ease.

Site Maintenance History Log			
Contract ID# 1			
C20000 - Norm Thompson			
Service Call Details			
Call ID	Status	Dropped	Assigned To
55	Open	2/14/2017	Blw Maintenance
Item Overview			
Item Code	Item Name & Description	Location	
A-12-1032	A00005 - HP KCO Surke Inc	300 Milling Drive, Suite 500, Haverhill, MA	
A-12-1035	A00005 - HP COU Surke Inc	300 Milling Drive, Suite 500, Haverhill, MA	

Site Maintenance History Log

Integration with Job Costing for SAP Business One

Service jobs created by Repetitive Invoicing and Service Calls can be extended right through to Job Costing for end-to-end job management. This includes estimating, purchase ordering, timesheeting and bill functions.

Highlights

Customer

- Streamline your recurring billing process and spend less time on repetitive tasks and processes, saving time and maximizing profit.
- Quickly create invoices based on templates
- Automate the creation of service maintenance tasks
- Manage customer site maintenance with minimum of effort

Product

- Quick to install
- Familiar user interface
- Integrates with Job Costing for SAP Business One

Technical Requirements

- SAP Business One 2005A SP01 or 2007A
- Microsoft Windows XP Client
- Microsoft SQL Server Installations Only
- Microsoft .Net Framework 1.1 or greater